



ANCHOR BAY SCUBA, INC.
 P. O. BOX 230456
 8655 DIXIE HWY.
 FAIR HAVEN, MI 48023
 (586) 725-1991

Repair Service Request Form

To help us process your repair quickly please print this form, complete and include it in the box with your repair. Please note that the more detail you provide to us will result in the faster processing of your repair.

First Name: _____ Last Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: _____ Email: _____

Payment Option:

Money Order Name on Card _____
 Check Credit Card# _____
 Credit Card Expiration Date (MM/YY) _____

Item for Repair	Serial Number	Date of Last Service

Reason for Repair:

Non-Warranty Service/Repair Warranty Service/Repair* Other

*Must provide proof of warranty. Copy of your receipt of purchase from an authorized retailer, warranty card, etc...

Explanation: (required for repair)

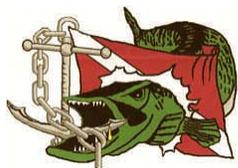
Please note that the more detail you provide to us will result in the faster processing of your repair.

Ex.: "Broken zipper halfway under left arm" instead of: "Broken zipper"

Our Repair Policy

Unless the customer provides proof of warranty (Copy of your receipt of purchase from an authorized retailer, warranty card, etc.) the cost of parts will be added to the estimate. Anchor Bay Scuba, Inc. is not responsible for equipment not paid for within 90 days and all such equipment will be sold to recover repair costs.

Signature: _____ Date: _____



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Warranty items are serviced at our published labor rate with no charge for covered parts. Please review terms and requirements for warranty service for your items. Be sure to include **all** of the required **warranty documentation** along with your repairs. Items sent to Anchor Bay Scuba, Inc. with incomplete warranty information will be serviced at full cost.

The original purchase date is the date the applicable warranty begins. The dated, original purchase receipt may be required for warranty verification. Note: a warranty service date does NOT begin a new warranty period. Non-warranty items are serviced at our published labor rate plus parts.

In some cases, an item has become obsolete, or the cost of service has become prohibitively expensive. If we feel this is the case, we will contact you before any work is done.

Estimates will be provided at no charge when necessary or requested. Ground return freight in the U.S. will be C.O.D. if estimate is declined or if the product is not serviceable.

Remove any items not related to the service. Example: A hose mounted knife or compass, regulator clips, etc. Anchor Bay Scuba, Inc. will not be responsible for these accessories.

All items shipped to Anchor Bay Scuba, Inc. will receive full servicing. No partial repairs or services are available.

We recommend that you use an insured, traceable shipping method such as UPS, U.S. Postal Service Insured shipping, or Federal Express.

We will not be responsible for a non-traceable shipment or if damaged by poor packaging. Any package sent freight collect will be refused.

Return shipping: Be advised that UPS & FedEx do not deliver to P.O. Boxes and a street address is required. Shipping and handling charges outside the continental U.S. vary widely. Please advise us how your area is best served.

Payment is accepted by credit card, check, or money order. Checks should be made **payable to: Anchor Bay Scuba, Inc.**

Signature: _____

Date: _____

KEEP A COPY OF THIS FORM FOR YOUR RECORDS